

## Appendix 2

### Adult Social Services Performance Overview - Quarter 3 2016/17



No.	Description	Performance 2015/16	North West Average 2015/16	Performance as at 31/12/16	Forecast Outturn (Year End)	Overall Status	Quarterly Trend	Reporting Period	Comments
1	Increase the number of people with learning disabilities who have access to employment and training opportunities	3.4%	4.4%	3.3%	3.3%	R		Dec-16	The number of people in paid employment has remained consistent throughout the year although the number of people with a learning disability has increased by 2% since 2015-16.
2	Adults with a Learning Disability living at home or with their family	84.4%	87.9%	86.3%	86.3%	G		Dec-16	
3	Permanent admissions of younger adults (18-64) to residential and nursing care homes, per 100,000 population	14.4	13.1	15.97	21.3	R		Dec-16	A total of 30 adults aged 18-64 have been admitted to permanent residential care during the period to date, of which the biggest proportion are adults with a learning disability (18).  The number of adults with a learning disability has increased by over 50% since 2015-16 of which half can be attributed to an increase in the number of complex transitions cases from Children & Young People.
4	Permanent admissions of older people (65+) to residential and nursing care homes per 100,000 population	762.4	723.8	543.5	743.0	G		Dec-16	The number of permanent admissions of older people being admitted to care homes has reduced by 6% when compared with the same period in 2015-16.  Almost half of all permanent admissions are as a result of a hospital discharge.
5	Average monthly bed days lost due to delayed transfers of care per 100,000 population	93.7	N/A	319.7	337.9	R		Dec-16	Our acute provider (WUTH) has changed its reporting arrangements mid-year which has resulted in a significant (170%) increase. The CCG and DASS were not consulted on these changes prior to implementation and have therefore not had the opportunity to understand the rationale for the change nor to seek assurance on the new process. This is currently being addressed with the trust.
6	Proportion of new requests for support resolved by advice and information	59.0%	Local Measure	58.5%	60.0%	G		Dec-16	The department has received a total 10,726 requests for support during the reporting period
7	Proportion of new requests for support resulting in long term services	5.0%	Local Measure	4.6%	4.5%	G		Dec-16	A total of 349 new requests for support have resulted in the provision of long term services. 25% of all new requests for support result in reablement / intermediate care.
8	Proportion of people who have received short term services to maximise independence requiring no ongoing support	81.2%	73.8%	79.4%	80.0%	G		Dec-16	
9	Percentage of people discharged from hospital into reablement / rehabilitation still at home after 91 days	84.5%	83.0%	-	-	-	-	-	Data available Q4 2016-17
10	Number of episodes of reablement / intermediate care intervention for clients aged 65+ per 10,000 population	529.6	324.4	419.0	559.0	G		Dec-16	Activity levels have remained consistent throughout the year and continue to be significantly higher than the North West average.  71% of all activity relates to hospital discharges.